

SAMPLE

COMPETENCY DETAILS INFANT FAMILY ASSOCIATE (IFA)

5. Working With Others

Skill Areas:

- building and maintaining relationships
- supporting others
- collaborating
- resolving conflict
- empathy and compassion

As Demonstrated by:

- Builds and maintains effective interpersonal relationships with families and professional colleagues by:
 - Respecting and promoting the decision-making authority of families
 - Understanding and respecting the beliefs and practices of the family's culture
 - Following the parents' lead
 - Following through consistently on commitments and promises
 - Providing regular communication and updates
 - Works with and responds to families and colleagues in a tactful and understanding manner
 - Collaborates and shares information with other service providers and agencies to ensure the safety of the infant/young child, coordinated services, and to promote awareness of relationship-focused approaches to working with children
 - Works constructively to find “win-win” solutions to conflicts with colleagues (eg, interagency, peer-peer, and/or supervisor-supervisee conflicts)
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*You can find IMH-Competency Domains specific to your category in the full RI-IMH-Competency Guideline Booklet.